Mrs. Gail M. Hawkins, Private Tutor

Reading (K-Adult) – Math (K-6) – Study Skills – Learning Disability Tutor 175 Hanapepe Loop Honolulu, Hawaii 96825 Phone (808) 394-6292

Email: davishawkins @hotmail.com May, 2012

Mrs. Dusty Woodstock 98-211 Palmi St. Suite 430 Aiea, Hawaii 96701

Dear Dusty:

Enclosed is the information I promised to send to you. Our "deferred maintenance" home is now back in pristine shape. You will find this service provider professional, trustworthy, and capable.

• Nano Tek-On. I call Harald von Sydow my "Miracle Man." He gave me a 'new kitchen' without having to replace some stainless steel appliances. I managed to ruin my stainless steel sink with an acidic floor cleaner. I was resigned to the expensive of a total sink replacement. Nano Tek-On totally renewed the finish, along with all of my other stainless steel appliances. The front door handle is a custom made handle and it rusted due to our salt air. It is now as shiny as the day it was installed in 1995.

Nano Teck-On has also provided these services for us:

- treated our shower doors so the calcium in the water doesn't adhere. We have
  a beautiful shine in the glass without scrubbing.
- installed a hydroflow attachment to the water heater that prevents the
  accumulation of calcium in our pipes. We won't need to replace
  the rod in the water heater every few years. Our faucets are clear of
  the ugly white residue that once required a lot of maintenance.
- treated our flagstone with a special invisible coating that is warranted
  for 10 years. Previously we had 9ll impregnator on the outside flagstone
  The sun disintegrates the product and there is no warranty for impregnator
  coatings for exterior treatments. Water now beads in our flagstone around the
  pool and showers.
- identified and treated a mold problem caused by an old chest. The room is now totally mold free.
- restored the marble pock marks on our marble bar top
- restored travertine countertops so they look new.

Harald and his workmen treated our home as if it was their residence. They were efficient, knowledgeable, and timely. His office staff kept me informed of progress and scheduling was done to accommodate my availability at home. As a property manager, your time is valuable because you have many clients to service. You can trust Nano-Tek to update and maintain critical elements of your Hawaiian home properties exposed to sun and salt air corrosion.

Let's try to rendezvous again on Waikiki for the beachside barbecue and fireworks!

Pai C Hawkins